

## The SWIS Program:

The Settlement Workers in Schools (SWIS) Program is an initiative funded by Citizenship and Immigration Canada (CIC). It is a partnership between CIC, school boards and lead community agencies.

The SWIS program places Settlement Workers in elementary and secondary schools that have high numbers of newcomer students. In Ontario, approximately 200 settlement workers from over 30 different community agencies are based in schools in over 20 school boards across the province. SWIS offers services in a variety of languages.

## SWIS Workers:

- Proactively contact newcomer parents and students to assist them with their settlement needs
- Provide supportive one on one settlement counselling to newcomer youth and adults
- Connect families to more specialized community resources based on their need
- Collaborate with school staff in supporting students and parents adjust to the Ontario School System
- Provide group information sessions on settlement topics for newcomer youth and parents, often in partnership with school staff
- Provide orientation about the settlement needs of newcomers for school staff



## Year Round SWIS Services:

SWIS Program provides settlement support to newcomer families in designated schools during the school year, September to June. In schools, Settlement Workers connect with newcomer families, one on one and in group settings and provide important settlement related information to facilitate their adjustment in Canada. During summer months, July and August when schools are closed, settlement support is available through SWIS in community locations such as Public Libraries and Summer Schools etc. SWIS year round services may vary from region to region.

## School Orientation Programs In Summer:

For many newcomer students, school in Ontario is very different from school in their country of origin and the first few months can be stressful. To give students strong start in the Ontario Education system, SWIS offers school orientation programs for middle school and high school students towards the end of August. For example, for students entering middle school, some SWIS agencies offer the Welcome and Information for Newcomers (WIN) program, a one day orientation to middle school for students and parents. Youth entering high schools after summer are provided 1 – 4 days of interactive, fun filled activities designed to help them navigate the Ontario high school system. Activities in both WIN and NOW are led by youth leaders supported by School Settlement Workers. SWIS summer programs may vary from region to region.



Agencies Offering SWIS Services in Ontario	Address	SWIS Contact #	Agency Website
ACFO de London-Sarnia	495 Richmond St., Suite 200, London, ON N6A 5A9	(519) 850-2236 Ext 220	<a href="http://www.acfo-ls.org">www.acfo-ls.org</a>
Brampton Multicultural Community Centre	197 County Court Blvd., Suite 303 Brampton, ON L6W 4P6	(905) 790-8482	<a href="http://www.bmccentre.org">www.bmccentre.org</a>
Catholic Community Services of York Region	St. Joseph the Worker CS, 475 Brownridge Dr., Thornhill, ON L4J 5Y6	(905) 731-8281 Ext 22	<a href="http://www.ccsyr.org">www.ccsyr.org</a>
Catholic Crosscultural Services	55 Town Centre Crt., Unit 401. Toronto, ON M1P 4X4	(416) 757-7010 Ext 207 , 209	<a href="http://www.cathcrosscultural.org">www.cathcrosscultural.org</a>
Centre Communautaire Francophone Windsor-Essex-Kent	7515 Promenade Forest Glade, Place Concorde, Windsor, ON N8T 3P5	(519) 948-5545	<a href="http://www.placeconcorde.org">www.placeconcorde.org</a>
Centre de santé communautaire Hamilton and Niagara	460 Main St. E. 2nd floor, Hamilton, ON L8N 1K4	(905) 528-0163 Ext 3243	<a href="http://www.cschn.ca">www.cschn.ca</a>
Centre de santé communautaire Hamilton and Niagara	810 Main St. E., Welland, ON L3B 3Y4	(905) 734-1141 Ext 2320	<a href="http://www.cschn.ca">www.cschn.ca</a>
Centre for Immigrant and Community Services	2330 Midland Ave., Toronto, ON M1S 5G5	(416) 292-7510 Ext 303	<a href="http://www.cicscanada.com">www.cicscanada.com</a>
Centre Francophone de Toronto	20 Lower Spadina Ave., Toronto, ON M5G 1K2	(416) 203-1220 Ext 235	<a href="http://www.centrefranco.org">www.centrefranco.org</a>
Centre Francophone de Toronto Peel- Halton	Desk location: 7585 Financial Drive, Brampton, ON L6Y5P4	(647) 217-2672	<a href="http://www.centrefranco.org">www.centrefranco.org</a>
Community Development Council Durham	458 Fairall St., Unit 4, Ajax, ON L1S 1R6	(905) 686-2661 Ext 120	<a href="http://www.cdcd.org">www.cdcd.org</a>
Conseil des écoles catholiques du Centre-Est	4000 Labelle, Ottawa, ON K1J 1A1	(613) 746-3837	<a href="http://www.ecolecatholique.ca">www.ecolecatholique.ca</a>
Conseil des écoles publiques de l'Est de l'Ontario	2445 St. Laurent, Ottawa, ON K1G 6C3	(613) 744-2555	<a href="http://www.cepeo.on.ca">www.cepeo.on.ca</a>
Conseil des Organismes Francophone de la Région de Durham	57 Rue Simcoe Sud., Suite 2D. Oshawa, ON L1H 4G4	(905) 434-7676	<a href="http://www.cofrd.org">www.cofrd.org</a>
Conseil scolaire de district catholique Centre-Sud	110 Avenue Drewry, North York, ON M2M 1C8	(416) 557-4958	<a href="http://www.csdcs.edu.on.ca">www.csdcs.edu.on.ca</a>
CultureLink Settlement Services	2340 Dundas St. W, Suite 301. Toronto, ON M6P 4A9	(416) 588-6288 Ext 227, 228	<a href="http://www.culturelink.ca">www.culturelink.ca</a>
Dixie Bloor Neighbourhood Centre	3650 Dixie Rd., Suite 103, Mississauga, ON L4Y 3V9	(905) 629-1873 Ext 303 , 301	<a href="http://www.dixiebloor.ca">www.dixiebloor.ca</a>
Cross Cultural Learner Centre	505 Dundas St., London, ON N6B 1W4	(519) 432-1133 Ext 269	<a href="http://www.lcdc.org">www.lcdc.org</a>
LUSO Community Services	1193 Oxford St. E, Unit 2, London, ON N5Y 3M2	(519) 452-1466	<a href="http://www.lusocentre.org">www.lusocentre.org</a>
Malton Neighbourhood Services	3540 Morning Star Dr., Mississauga, ON L4T 1Y2	(905) 677-6270 Ext 2243	<a href="http://www.mnsinfo.org">www.mnsinfo.org</a>
New Canadians Centre Peterborough	221 Romaine St., Peterborough, ON K9J 2C3	(705) 743-0882 Ext 228	<a href="http://www.nccpeterborough.ca">www.nccpeterborough.ca</a>
New Canadians' Centre of Excellence Inc.	660 Ouellette Avenue, 2nd Floor, Windsor, ON N9A 1C1	(519) 258-4076 Ext 1401	<a href="http://www.ncce1.org">www.ncce1.org</a>
Newcomer Centre of Peel	165 Dundas St. W., Suite 401, Mississauga, ON L5B 2N6	(905) 306-0577 Ext 303	<a href="http://www.ncpeel.ca">www.ncpeel.ca</a>
North York Community House	700 Lawrence Avenue W, Suit 432, Toronto, ON M6A 3B4	(416) 781-7457 Ext 221, 223	<a href="http://www.nych.ca">www.nych.ca</a>
Ottawa Community Immigrant Services Organization	959 Wellington St. W., Ottawa, ON K1Y 2X5	(613) 725-5671 Ext 262	<a href="http://www.ociso.org">www.ociso.org</a>
Peel District School Board	5650 Hurontario St., Mississauga, ON L5R 1C6	(905) 866-2153	<a href="http://www.peelschools.org">www.peelschools.org</a>
Polycultural Immigrant and Community Services	2225 Erin Mills Parkway, Mississauga, ON L5K 1T9	(905) 403-8860 Ext 229	<a href="http://www.polycultural.org">www.polycultural.org</a>
South London Neighbourhood Resource Centre	1119 Jalna Blvd., London, ON N6E 3B3	(519) 686-8600 Ext 7385	<a href="http://www.slncr.org">www.slncr.org</a>
Thorndcliffe Neighbourhood Office	18 Thorndcliffe Park Dr. Toronto, ON M4H 1N7	(416) 421- 3054 Ext 235	<a href="http://www.thorndcliffe.org">www.thorndcliffe.org</a>
TR Leger Immigrant Services - Cornwall Immigrant Resource Centre	1500 Cumberland St., Cornwall, ON K6J 4K9	(613) 993-9626 Ext 4432	<a href="http://www.trlmmigrantservices.ca">www.trlmmigrantservices.ca</a>
YMCA of Cambridge & Kitchener-Waterloo, Immigrant Services	800 King St. W., 3rd Floor, Kitchner, ON N2G 1E8	(519) 579-9622 Ext 264	<a href="http://www.ymcaimmigrantservices.ca">www.ymcaimmigrantservices.ca</a>
YMCA of Hamilton/ Burlington/ Brantford	105 - 25 Main St. W. Hamilton, ON L8P 1H1	(905) 526-9496	<a href="http://www.ymcahbb.ca">www.ymcahbb.ca</a>
YMCA of Niagara Employment and Newcomer Services	285 Bunting Rd., St. Catharines, ON L2M 7T9	(905) 684-3500 Ext 422	<a href="http://www.ymcaofniagara.org">www.ymcaofniagara.org</a>
YMCA of Sarnia-Lambton, Immigrant/Newcomer Settlement Services	660 Oakdale Ave., Sarnia, ON N7V 2A9	(519) 336-5950 Ext 234	<a href="http://www.ymcaswo.ca">www.ymcaswo.ca</a>



## SWIS Locations In Ontario Regions



**Greater Toronto Area**

**Niagara Falls & Region**

**South-western Ontario**



**Central Ontario**

**Eastern Ontario**

**Ottawa Region**

## The SWIS Partnership:

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## Other SWIS Supports:

Community Integration Network (CIN), a service from the Catholic Centre for Immigrants (CCI) funded by Citizenship and Immigration Canada (CIC), in consultation with CIC and in collaboration with the service providers, works towards standards, tools, resources and program coordination that support the effective delivery of services. Families in French-language schools have access to similar services adapted for Francophone, called Travailleuses et Travailleurs d'Etablissement dans les Ecoles (TÉE). Le Centre Ontarien de Prévention des Agressions (COPA) is in charge of the provincial coordination of TÉE.

**making  
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SETTLEMENT WORKERS IN SCHOOLS